



## Quality, Information Security and Anti Bribery Policy

DignetSoftware d.o.o. is a proven partner in digital transformation, offering top global software solutions. The company is one of the leading Croatian companies providing specialized software development services. The company offers these services from the operational center in Zagreb, Croatia for various global clients with a special focus on digital transformation. Furthermore, the history of DignetSoftware is a success story by acknowledging the qualified staff with many years of experience as well as continuous development, high access to quality control, information security, anti-bribery management system and investment in the state-of-the-art technologies. This has enabled us to become a strategically important partner for many global companies.

Our ultimate goal is to provide quality services in the field of digital transformation, that fully meet our clients' requirements and legal requirements, provide a stable financial condition and meet the interests of enterprise owners. Through the implementation of the quality management system, according to ISO 9001: 2015 standard, ISO 27001:2013 Information Security Management System and ISO 37001:2016 Anti Bribery Management System we will meet the requirements of; board of directors, clients, employees and society in general.

**To achieve our goal, management and employees of DignetSoftware are obliged to:**

- Meet customer requirements, needs and expectations;
- Operate according to responsibilities and established procedures;
- Constant fulfillment of requirements arising from European Services Directives;
- Work continuously to improve the effectiveness and efficiency of work processes and staffing skills;
- Operate preventively in order to avoid non-conformities;
- Commitment to the continuous improvement of the effectiveness of the management system;
- Expanding the range of services,
- Use of new technologies;
- Improvement of infrastructure;
- Reducing the cost of services;
- Recognize, implement and review the quality, environmental and occupational safety management policy.

Established obligations can only be achieved through knowledge, professionalism, dedication and motivation of our employees, raising their skills, tracking technological development and market demands.

Date: 10.01.2021

Chief Executive Officer:

*[Signature]*  
DignetSoftware d.o.o.  
za informatiku, savjetodavne i poslovne usluge  
Zagreb